



2021 YEAR IN REVIEW

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A MESSAGE FROM LEADERSHIP



Dear partners, clients, supporters, and friends,

2021 marked Neuro Community Care's 10th year in business. This has been a truly incredible journey and I am inspired by all the great work our Team has done. When I opened NCC in 2011, my goal was to fill the gap most individuals experience after an injury as they navigate the complexities at home and in the community. The premise has always been simple: focus on the person where they are because the most important place for someone to feel successful and confident, is in their own environment.

As we enter a new decade of service, I feel a sense of excitement and confidence that Neuro Community Care is well positioned for continued growth. I am thrilled to tell you that we are developing several new initiatives that will both enhance and add to the types of services we currently offer to meet the ever-changing needs of those we serve.

I hope our passion, dedication and persistence are evident. Thank you for your support and interest in furthering Neuro Community Care's mission. We look forward to many more successful years to come! We invite you to follow us on our website and social media accounts for upcoming exciting updates at NCC.

Helaine M. Bilos
President, Neuro Community Care

Our Mission

To provide individualized, functional supports to persons with brain injury and other neurological conditions with a focus on successful transitions into their communities.

Our Vision

Empower persons with brain injury to maximize their independence and quality of life in their own communities.



Respite and wellness Information and resources Support Engagement and empowerment



**Provider
Spotlight**

PROGRAMS

BRAIN BOOSTER



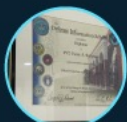
HONEST REVIEWS FROM SOMEONE LIKE YOU MOVIE CLUB

2021

WITH DONTÉ BALTIMORE

Are you a huge movie fan or consider yourself a self-proclaimed movie buff? Were you one of the types to have hundreds of DVD's and always run and get the latest release to add to your collection? Do you love movies so much that you often get caught up reciting every line of movies and remembering the best quotes to the point where you would kill it on trivia nights? Then I have the perfect remedy for you. Come and join the honest reviews by someone like you movie club!!

Our Awesome Speakers:



Videography

Video documentation
Production diploma



Donte Baltimore

Creative Director &
Co-Founder



Photography

BASIC 500 Photography Diploma

Registration:

<https://neurocc.zoom.us/joining/register>

December 9th, 2021

at 1pm ET



In this VIP event, warriors and family members will share recipes and tips for Fall-focused meals, healthy snacks, and festive desserts. There is something for everyone in this foodie-focused session!

A short demo on making your own Pumpkin Spice Syrup will be shared!

Tuesday, September 14th

at 12pm ET / 9 am PT

Registration required: <https://cvent.me/7yRQRR>



EVENTS

Warrior Workshop: This is How We Roll



Learn about
fitness, drones
& remote
control cars!

In this workshop, an IP warrior and his CSS will be sharing how they use drones and remote control cars to work toward the warrior's wellness goals!

Friday, September 3rd at 3pm ET

Registration required:

<https://cvent.me/7yRQRR>

VIP GAME PARTY!

Do you think you're the smartest warrior in the room? Or at least smarter than a 5th grader? We'll have a little something for everyone in this game party 🎲 Come join us for some fun! Hosted by IP Warrior Aaron.

Open to warriors and families!

Tuesday, July 27, 2021 at 3pm ET

Registration is required:

<https://cvent.me/GzOx8X>

YOU ARE INVITED....

To the End of Year Event for 2021 Affinity Group...

Charcuterie Board 101

You'll be the hit of the New Years Eve party by creating your own charcuterie board full of delicious veggies, cheese, and meat. Join us to learn details on what to purchase and how to display your items. Gift card and board will be provided to each participant!

Tuesday, December 28th

at 4pm ET / 1 pm PT

Please RSVP by November 19, 2021



The Art Therapy Experience

with Salina Loriaux, Registered Art Therapist

Join other warriors and family members to explore your creative side –
No experience necessary!

Doodling to DeStress

Have you ever wondered why you may doodle when you're taking notes, on the phone or lost in thought? Experience and learn about the benefits of doodling with intention. Explore the art of doodling to promote relaxation and grounding while gaining focus.

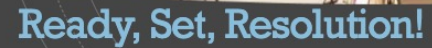
Materials: Only pencil and paper are necessary, but any colored pencils or markers are welcome to add to the process!

Thursday, April 8, 2021 at 3pm EST

Registration is required:

<https://www.cvent.com/d/0jqx6z>

Neuro
Community Care



Click the link below to join the zoom meeting:
<https://neurocc.zoom.us/j/85905071958>



CLICK THE LINK TO JOIN THE SESSIONS
ON 3/4, 3/11, 3/18, AND 3/25 AT 4:00 PM
EST

OPERATION

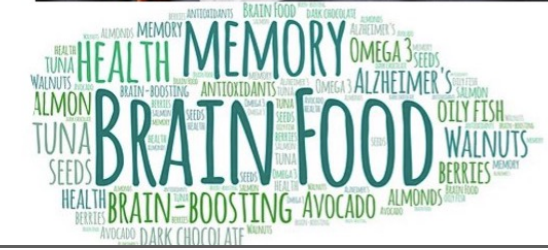
R- RESPITE AND WELLNESS

I- INFORMATION & RESOURCES

S- SUPPORT

E- ENGAGEMENT & ENCOURAGEMENT

We're excited to have you join Operation RISE on Thursday 7/1/2021 at 4:00-6:00 ET. We look forward to a conversation around Nutrition, especially as it relates to brain health. Included is a Walmart gift card for you to purchase nutritious snack items, of your choice, to enjoy during the workshop (ex: almonds, dark chocolate, blueberries, dried berries, pistachios, lemon and/or cucumber for water etc).



<https://neurocc.zoom.us/j/84231963956>



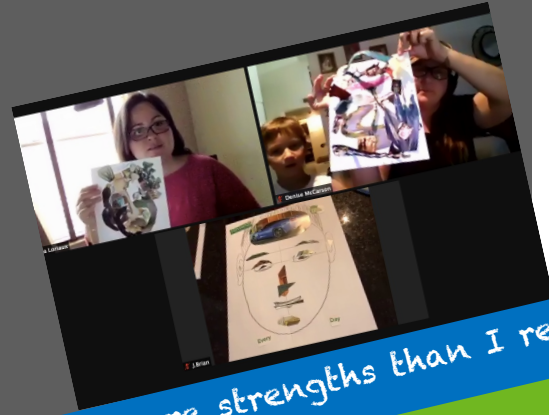
- It treats breakage and repair as part of the history of the object, rather than attempting to disguise it
- It's an art of resilience.



What Is Social Capital?

Social Capital is another name for friendships and refers to the
Connections and relationships that develop around community and
the value these relationships hold for the members.





"I have more strengths than I realized."

BRAIN BOOSTER

Brain Booster is a series of sessions introducing functional strategies to empower warriors to be more focused, productive, purposefully engaged and in control of daily activities. These sessions are traditionally most productive with a CSS/support person present, however, it is not required to attend. Developed and facilitated by trained Occupational and Speech therapists.

- Organization - Scheduling - Prioritization - Technology / Apps

Session 1: Organization - "Let's Get it Started"

May 5 1-2:30 PM EST

Session 2: Scheduling – "Working 9 to 5"

May 19 1-2:30 PM EST

Session 3 Prioritization - "Get'er Done"

June 2, 1-2:30 PM EST

Participants will learn strategies to prioritize daily tasks/ activities based on level of importance (Eisenhower Grid)

Session 4 Technology/Apps - "There's an App for That"

June 16, 1-2:30 PM EST

BRAIN BOOSTER



PROVIDER SPOTLIGHT

NCC continued to host the Provider Spotlight campaign to recognize providers for their exemplary support of clientele. Nomination forms were added to the website in an effort to encourage staff, caregivers and clients to nominate providers to be spotlighted in the monthly newsletter. There has been phenomenal feedback for this recognition program

Provider Spotlight

January 2021



January 1, 2021
Neuro Community Care is proud to announce our newest Provider Spotlight recipient!

Kathy Lesselyoung
from
Generations Home Care
Arizona

"Kathy is like a pitbull when it comes to advocating for me!"

Kathy Lesselyoung has been working as a Community Support Specialist with Generations Home Care in Arizona and has been serving a warrior in the Independence Program since July 2020. She has demonstrated exceptional dedication and professional support for the warriors she works with daily. We have been proud to partner with both Kathy and Generations Home Care in serving the TBI community.


Kathy has facilitated access to multiple resources and assisted one warrior to discover levels of independence and quality of life unknown since before sustaining catastrophic injuries during combat and deployment in 2008. "Kathy is like a pitbull when it comes to advocating for me. She is caring, compassionate and reliable. It has been a Godsend to work with someone who really takes this job to heart"

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Provider Spotlight

February 2021



February 1, 2021
Neuro Community Care is proud to announce our newest Provider Spotlight recipient!

Buzz Foster
from
Buzz Foster Therapy
North Carolina

"I can't think of another person who I would trust more with the care of a loved one."

Community Support Specialist Buzz Foster combines professionalism, experience and expertise with NEVER ending fun, enthusiasm and creativity.

Buzz has extensive experience working with clients with brain injuries, both traumatic and acquired. He is a Certified Brain Injury Specialist (CBIS), and spent two years traveling the country working with injured veterans. He's had significant experience working with clients suffering from Post-Traumatic Stress Disorder, (PTSD).

According to one NCC caregiver, "Wow, we have known Buzz for a long time now...I can't think of another person who I would trust more with the care of a loved one. Buzz has really helped my son with his social skills. People who I don't know walk up to him all the time to say hello and let me know how they met. We have shared many funny stories over the years!"

NCC appreciates you, Buzz!!!

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Provider Spotlight

March 2021



March 1, 2021
Neuro Community Care is proud to announce our newest Provider Spotlight recipient!

Michelle Ward
from
Community Workforce Solutions, Inc.

"I can't think of another person who I would trust more with the care of a loved one."

We are excited to announce that Michelle Ward, Community Support Specialist, is our Provider Spotlight Recipient for March! Michelle is employed by Community Workforce Solution, Inc. and has been a valued member of our provider team!

One of Michelle's many great attributes is her ability to personalize her supports to the need of each client she meets. For example, Michelle's client Donte, has been in his new adaptable home for a little over a year. The home has an amazing kitchen that Donte was very excited to cook in. As a result, Donte made a goal to select ingredients and prepare meals with Michelle's support. They spend time reviewing recipes and gathering the needed ingredients. They then cook the meals together. Donte has a new Ninja Foodi that gets a lot of use! They have made several different foods such as jambalaya, cooked apples, wings and several other dishes. Cooking has increased Donte's independence and it is an activity he enjoys.

Thank you for your dedication Michelle!

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Provider Spotlight

April 1, 2021



Neuro Community Care is proud to announce April's Provider Spotlight recipients!

STRIVE
Recreational Therapy Services
Inc.'s
**Marian Fink
And
Kayce Kellman**

"We at Strive have a saying: We have the best of the best in the Recreational Therapy field, and today you are reading it of our best."

April's Provider Spotlight has been awarded to not just one individual, but two very worthy recipients. Both of these individuals work with clients with tremendous cognitive and physical challenges and do so awesome job. The team at NCC couldn't choose just one this month, so both of these recreational therapists have been chosen as spotlight recipients.

Marian Fink has been with Strive for 13 years. Marian has been to Seattle accompanying her Warrior to evening events, sometimes not getting back until midnight from a Warrior's Trunk Mad show or Comedy Club event (when events were happening). Marian attended a local WRAP Alumni game cheering event, purposely connecting with the WRAP event leader to help ensure future opportunities. She involved and encouraged clients and caregivers as much as possible. There have been many times Marian's work has provided peace of mind to her client struggling with PTSD. Her support and involvement has been invaluable, especially for someone without a caregiver and limited support team. Despite the long and hard Michigan winters, she provides a variety of indoor and neighborhood activities and support to her clients.

Kayce Kellman has been with Strive for over 2 years and she is another amazing team player. She held a few dual sessions with her clients working with both music and art therapists. In both virtual and in-person sessions, she helps optimize client engagement and benefit. She adapts sessions as needed to accommodate each client's abilities, needs and/or goals and challenges. She is also a certified aquatic therapist, and looking forward to better weather and her client's health improvement to get this started. The family is thrilled with her work with this client, as she almost always leaves him smiling! She even got him dancing one session to the amusement of his mother.

We are honored to highlight both of these individuals for the month of April. Their passion and dedication to their work is exemplified. When asked, their supervisor Patty stated "They are both deserving, and we are honored to have them on our team". Thank you so much Marian and Kayce!

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Provider Spotlight

May 1, 2021



Neuro Community Care is proud to announce May's Provider Spotlight recipient!

Art without Boundaries
Wendi C. Smith

Wendi C. Smith is a Moeme Provider who works virtually with a warrior to address vocational goals. She is based in Maine and the warrior lives in New York.

Moeme Therapy is an enjoyable, multi-modality process that engages the whole brain and stimulates its natural ability to rebuild lost or underdeveloped functions.

Wendi has developed a wonderful rapport with her warrior! Prior to working with Wendi, the warrior was isolated due to his diagnosis and restrictions related to the pandemic. The warrior has developed new interests with Wendi's support and dedication. The warrior arrives on time and ready for each session. Wendi is able to guide him during sessions as a result of technology. He also engages independently in assignments that Wendi provides.

At Christmas, Wendi took 3 of the warrior's paintings and created Christmas cards. She shipped the cards to the warrior and his caregivers for them to send to their family and friends. Wendi personalized the cards with the name of the painting as well as the warrior on the back of each card.

Wendi has been an incredible support to her warrior during a challenging time. Her dedication to both her craft and her warrior has earned her this month's Provider Spotlight!

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Provider Spotlight

June 1, 2021



Neuro Community Care is proud to announce June's Provider Spotlight recipient!

**Strive Recreational Therapy Services Inc.'s
Traci Soule**

Traci Soule has been with Strive Recreational Therapy Services, Inc. for two years. In those two years she has shown just how much of an asset to the team that she can be. She is currently a recreational therapist assistant as well as a dance instructor. The skills she has in all areas have been extremely beneficial to the warriors she has supported.

Traci is someone that truly cares about her clients. She has gone above and beyond throughout the pandemic shut down by finding ways to support her warrior even when she was not able to see anyone in person. Traci hosted numerous Zoom events such as Brain Dance, Scattergories, and Trivia events.

Traci does a great job of keeping her Warrior engaged and interested in exploring new options in his area. She demonstrates patience and determination in keeping her Warrior involved in each activity. Traci rolls with the punches when the Warrior appears to be stuck in a rut or lacking motivation. Additionally, her communication with the case coordinator is exemplary. She keeps the team abreast of all concerns/updates on a regular basis, demonstrating her effective communication skills.

Both Strive and HCC are proud to work with Traci. Congratulations on being recognized for your hard work and dedication!

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Provider Spotlight

July 1, 2021



Neuro Community Care is proud to announce July's Provider Spotlight recipient!

**Youthful Aging Home Healthcare's
Tiffany Foster**

"Tiffany is innovative and creative. The warrior's goals include social interaction, building independence, and community engagement. Tiffany did not miss a beat when the pandemic hit and was able to keep the momentum going to ensure the warrior's quality of life all while maintaining his safety and following COVID-19 restrictions. CBI sessions include beach walks, park strolls, movies on the marina, outings with friends, the Riverwalk, live music events, food truck festivals, road trips to explore neighboring cities, parties, and so much more. Tiffany also supports the warrior in volunteering once a month. In May, they volunteered with March of Dimes and he enjoys helping the babies!"

The warrior's caregiver enjoys the different activities Tiffany finds for her son and is glad that he has opportunities to socialize. She stated that "Tiffany finds whatever the warrior can do and then they go, even if it's something as simple as a haircut. She stated that he looks forward to his time with Tiffany and the sessions are the highlight of his week!"

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Provider Spotlight

August 2021



Neuro Community Care is proud to announce August's Provider Spotlight recipient!

**Tampa Bay Institute of Music Therapy's
Becky Hayden**

Becky is a dedicated Community Support specialist and an utmost professional in her job. She conducts endless research to provide opportunities for captivating activities during sessions. Becky proves new and again how beneficial her services are directly to the warrior but also for the respite of the family caregiver. Becky helps enrich the lives of those who work with each day. Becky is artistic and is always working on at least one craft but she often has two or three in the works.

Some of her CBI sessions include: tie dying aprons, painting seasonal holiday decor, coloring, sketching, clock projects, manure pictures, creating yard decor, making home wreaths and paper trees. She often assists with creating gift items from the warrior to the caregiver. Becky along with her warrior have prepared a salad and baked a cobbler together. They plan pool outings as well as walk to visit neighbors and friends. She reads stories and plays music for warrior. Becky ensures her warrior registers for virtual events in her quest to provide a well-rounded day full of therapeutic fun.


The family is so glad to have Becky as a part of their care team. Becky is always eager to serve and she does it so well!

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Provider Spotlight

November 2021



Neuro Community Care is proud to announce November's Provider Spotlight recipient!

**Lutheran Services of the Carolinas
Marlin Smith**

Marlin has developed great professional rapport with his warrior. One of his warrior's goals is to be open to new activities and Marlin has been an important support in reaching that goal. His mindfulness goal has been met in different ways through ongoing activities. Marlin has also supported his warrior with his goals to practice skills to address his aphasia.

In addition to his fantastic work with his warrior, his notes are succinct yet provide the reader the ability to understand what was addressed during the session. This truly helps the CM understand the client's needs and progress towards identified goals.

Marlin's work as a community support specialist with Lutheran Services of the Carolinas has been an integral piece to his warrior's success. When working with individuals with aphasia, it is important to identify a CBI who understands the full realm of head trauma.

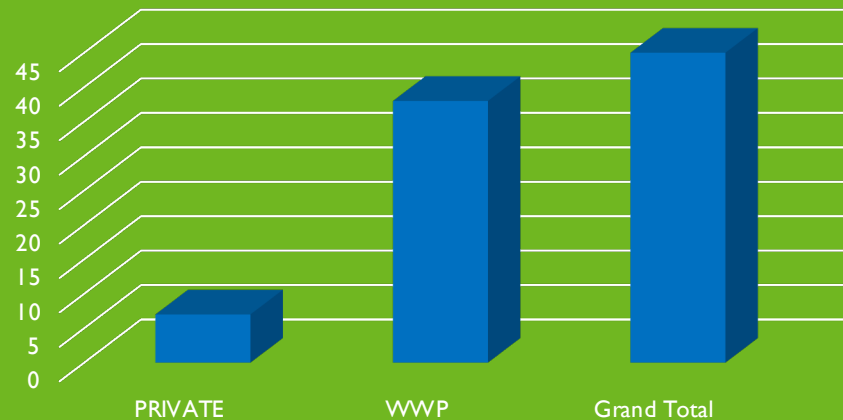
Marlin's work ethic is second to none. He is in the process of obtaining his Master's in Social Work (MSW) as well! HCC is grateful to partner with both Lutheran Services of the Carolinas as well as Marlin. Thank you for your hard work and dedication to your warrior's success in the community!

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2021 REFERRAL STATISTICS

Number of New Referrals



Client Type	Number of New Referrals	Total Clients
PRIVATE	7	11
WWP	38	529
Grand Total	45	540

*"They are priceless people!
They are awesome!"*

*"You all are fantastic and very helpful. Always
willing to help and I appreciate that."*

WEBSITE AND SOCIAL MEDIA

NCC's website launched in January of 2020 and has continued to grow over 2021. The website has been a great platform for information relay to our partner providers, warriors and the general public throughout the pandemic which has been crucial to our service delivery. We have seen website traffic increase throughout the year. It has led to an increase in inquiry calls as well as private referrals. The website is linked to our social media accounts to grow awareness. Our Google Ad campaign has continued to run throughout 2021 and has increased our virtual foot traffic.. Follow each of our platforms and visit the website to increase our virtual footprint and increase visibility.

[Facebook](#)



[Linked In](#)



[Instagram](#)



[You Tube](#)





Affiliated with  THE INSTITUTES

In-person

National Workers Comp- October



Forging Ahead: Together Towards Tomorrow
Conference Program

Virtual
BIANC

CONFERENCES

Team,

It's hard to believe that another year has gone by and 2022 is on the horizon!

While this year has presented many challenges, it has also provided many opportunities for success. I am so proud of NCC's continued service to our Warriors and caregivers, our strengthened relationship with WWP and the new innovative programming we are offering. I want to thank each of you for your commitment to NCC and to each other.

In addition to my sincere thanks for all that each of you do for NCC, John and I would also like to extend a 10 Year Anniversary Appreciation Gift to each employee. Because Covid has been, and remains, a risk for large gatherings, I am disappointed that we have not been able to spend more time together in person, particularly for NCC's 10-year anniversary, the annual employee appreciation event, or our holiday party. While it may be a little late, I am committed to having a 10-year anniversary party next year!

I hope that each of you are able to spend time celebrating the holidays in meaningful ways with those who mean the most to you.

Here's to 2022!
Helaine

Neuro Community Care, LLC
CARF Accredited – Brain Injury Specialty Program

MAKING NCC A
GREAT PLACE
TO WORK

**Laurie Simons and Steve Johnson
celebrated 5 years with NCC**

**53% of the staff has worked
at NCC for 5 years or more!**

**NCC sponsored 2 families
for the holidays this year!**

**NCC attempted a trial return
to the office in July of 2021
but in an effort to protect
the health and safety of the staff,
NCC made the decision to stay
remote until further notice**

Krystal Garcia, Case Manager



Neuro
Community Care

NEW EMPLOYEE SPOTLIGHT

Krystal received her Bachelor of Arts Degree in Psychology from Southern Adventist University in Collegedale, TN. Krystal is fluent in Spanish, which has helped better serve the Hispanic population during her 11 years of fieldwork experience.

Although born in the Midwest, Krystal has lived most of her life in Wake Forest, NC. She currently resides there with her husband and 3 daughters. She enjoys traveling, cooking, real estate and design.

"It is a humbling and rewarding experience to be able to hear a warrior's journey and experiences. It is a privilege to be in a capacity to help and empower each individual to reach their goals."

Michele Sullivan, Case Manager



Neuro
Community Care

NEW EMPLOYEE SPOTLIGHT

Michele graduated from the State University of NY College at Brockport with a BS in Social Work. She began her professional career working in a mental health setting as a day treatment counselor in Florida. She relocated to NC in 2007 where she became a Clinical Supervisor/Operations Manager, managing two group homes for adults with intellectual and developmental disabilities. Michele has also worked as a community support team leader, providing mental health and crisis services to adults in their local community.

"It is a privilege to be a part of a team that shares a passion for serving others. I am honored to be afforded the opportunity to assist individuals on their unique journey toward increased independence and improved quality of life."

To see read more about Michele and other Employee Spotlights go to www.neurocc.com

Laura Holmes, Case Manager



Neuro
Community Care

NEW EMPLOYEE SPOTLIGHT

Laura is a Certified Therapeutic Recreation Specialist and graduated from UNC Wilmington with a Bachelors degree in Recreation Therapy. She has worked in a variety of settings including mental health, brain injury, physical rehabilitation, inclusion programming, and adapted sports. She enjoys focusing on community reintegration and setting up her warriors for success to ensure their quality of life improves.

She took a hiatus to spend time with her two young children but is glad to be back at NCC. In her free time, she enjoys baking, trying out new restaurants, and spending time with her family and friends

"Each warrior and caregiver are unique. I love that at NCC we are able to provide individualized services catered to support each individual and family with their specific needs."

To see read more about Laura and other Employee Spotlights go to www.neurocc.com

NEW FACES

NCC NEWS



NCC achieves another 3 year CARF accreditation

NCC celebrates 10 years!

WWP visited NCC 3 times in 2021 to discuss current programs as well as opportunities for future partnership!



NCC staff started traveling in July of 2021 for the first time in over a year due to the pandemic.

New measurement of goals rolled out GAS goals
Goal Attainment Scale

TRAININGS

Creating Stellar Sessions I

Additional Resources

Guardian for Heroes

- <https://guardianforheroes.org/services/>

Catch a Lift Fund


- "Through granted fitness programs nationwide, Catch A Lift is mentally and physically healing veterans one by one."
- <https://catchaliftfund.org/>

Bridging Bionics


- "Our mission is to provide access to affordable, consistent, and ongoing physical therapy and advanced rehabilitation technology for all individuals challenged with neurological mobility impairments. Our advanced technologies are intended to assist with augmenting ambulatory functions for individuals with neurological conditions such as spinal cord injury, stroke, Multiple Sclerosis, Cerebral Palsy, Parkinson's disease, and other neurological disorders or diseases. We work every day to be a bridge between advanced technology and those in need."
- <https://bridgingbionics.org/>

Meditate Together

- Free Online (Zoom) Group Meditation, on the hour, 24 hours/day, 5 days/week. Supported by 100+ volunteers worldwide.
- <https://www.mindfulleader.org/meditate-together>





Creating Stellar Sessions 2



Mind Goals

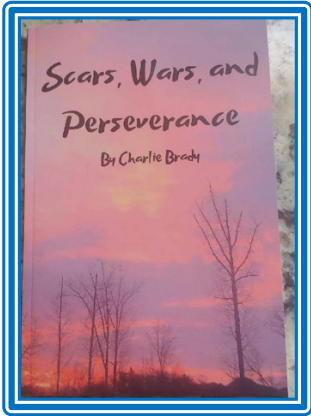
Emotional Well Being	• Proactive planning, Anger management, Decrease Anxiety, Coping Skills, Spirituality, Therapeutic Extension Exercises
Speech/Cognition	• Problem Solving, Scheduling/Organization, Brain games, Communication, Meditation, Reading
Educational Opportunities	• Can be one-time events or on-going classes







Love Your Brain Training



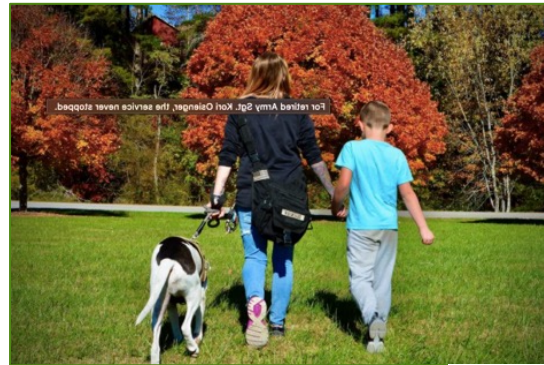
Charlie Brady was able to publish his first book of poetry with help from IP, Anne Alper and his CSS!
He is so proud of this dream come true!



Just wanted to send over a clip on my WR Garrett S. Garrett sustained an anoxic injury following a lightning strike to the head during a training exercise at Fort Hood. When he first came into IP in 2015, he was in a wheelchair most of the time. One year ago, he hit his personal best of 20 feet unassisted for walking with his work with Beyond the Chair.

His CSS Jason sent me this this morning. He hit 4600 feet at a local track yesterday...that's pretty darn close to a mile! Unreal! This is Nito Blochlinger from Beyond the Chair walking with him.

Shout Outs



Veteran's Day celebrates the service of members of the armed forces. For some of those veterans, their service never stops, even years after they take off that uniform for the last time. For the Haywood County chapter of Big Brothers/Big Sisters, that service means a little something extra to warrior Kori Osienger.



American Freedom

Written by Sean Cummings, Mason Douglas, Aaron Helvig, Michael King, Mark Mills, Robert Liddy, and David Swepe

Verse
Just like that license that I lost
When the sheriff caught me speedin'
We can lose it in an instant
This thing we love we call freedom

I was the only one of my buddies
Who raised my hand and swore my duty
To defend our liberty
And make sure that everybody

Chorus
Can nail a 500 yard bulls-eye with an AR 15
Cruise the open road away from all (my) responsibility
Have a family, a wife, and a message, and a voice
Have a truck, a dog, army right, army choice
This is what I believe in
This is American freedom

Verse
I fought and I sacrificed
Brothers and sisters gave their life
Still it slips away a little more
With every restless night

I wake up every morning
Prayin' for a better sunrise
I hug my kids, kiss my wife
Grateful that I...

Chorus

Bridge

Nobody sees the nightmares or the demons inside
And it ain't their fault that they don't understand
I fought so that everyone back home doesn't have to
And it's do it all again...so they can

My Warrior Robert Liddy was involved in a CreatiVets event and the attached was the product!

Each of them was able to share their experiences in Afghanistan to create the attached song!

LOOKING AHEAD TO 2022

In 2021, NCC continued to provide quality service to our clients through virtual programming due to the COVID pandemic. NCC has elevated services through creating additional programs to improve the quality of life for those we serve. . Some of the goals for the year 2022 include:

- NCC will be partnering with WWP to support more of their events throughout 2022
- We will host an in-person huddle with WWP and NRM in the spring of 2022
- NCC will be hosting documentation clinics for providers and CSS individuals in February
- Virtual programming goals
 - **Support** - Identify and fill gaps not being met through available virtual programming / transition to the new normal
 - **Reach**- Warriors and family members who remain isolated due to physical / mental health and / or geography
 - **Teach** - Process over product / learn concrete skills while building life skills
 - **Lead** - provide opportunities for warriors to lead / challenge / grow themselves and one another

